wundamental

FOR SCHOOLS AND ORGANISATIONS

Data protection at Wundamental

We store coaching sessions encrypted in the EU, analyse the transcript text with an AI provider in the USA, and never train AI models on them.

Where data is stored

We keep recordings and transcripts encrypted in Germany, with a backup copy in Sweden.

Where the AI runs

Transcription runs in the EU. The AI provider gets the text only, never the audio.

Names said in a session or written in an uploaded transcript, and the coach's and client's names in some reports, still reach it. If your organisation needs the analysis to stay in the EU, talk to us. The AI never makes a credentialing decision.

Model training

We never train AI models on session data. Our AI provider's terms say it does not train on what we send, and it keeps abuse-monitoring copies for up to 30 days.

Who can open a session

In the app, the coach and the people they share a session with can open it, including the client once the coach opens their portal.

A sponsor sees only what the coach sends them, unless their organisation runs the workspace. Its owner or admin sees totals, such as session counts and themes, never a member's sessions, reports or scores.

Deletion

A deleted session leaves the app at once, with its audio, transcript and reports, unless a mentor coach has signed a form on it. Comments, assistant chats and reports covering several sessions stay for now. Copies in backups and system logs are cleared within 30 days.

Deleting an account removes its sessions, recordings and transcripts from the app straight away.

Data processing agreement

Our data processing agreement is part of the Terms of Service, and we sign a copy for your organisation when you ask.

The companies we use

A few outside companies do parts of the work, such as hosting, transcription, AI analysis and payments. The Privacy Policy at wundamental.ai/privacy names each one, with its job and its country.

For any question, write to privacy@wundamental.ai.

This summary explains how Wundamental works on 23 November 2026. The Terms of Service and the Privacy Policy at wundamental.ai are the binding documents.