wundamental

FOR COACHING CLIENTS

# How your coaching sessions are looked after

Your coach uses Wundamental to record and analyse your coaching sessions. We keep each recording encrypted in the EU, where EU data protection law (GDPR) applies, and you can say no to recording at all.

### Where it is kept

We store recordings and transcripts in Germany, with a backup copy in Sweden, both in the EU.

### What the AI reads

An AI provider in the USA reads the text of your sessions, never the audio, and returns an analysis for your coach. Names said in a session still reach it, and so do your coach's and your names in some reports.

### Who sees it

Your coach sees it, and so do the people your coach shares a session with, such as a mentor coach. If your coach opens a client portal for you, you see your sessions there too.

### Is it used to train AI?

No. We never train AI models on session data.

### Deleting a session

You can ask your coach to delete a session.

A deleted session leaves the app at once, with its audio, transcript and reports, unless a mentor coach has signed a form on it. Comments, assistant chats and reports covering several sessions stay for now. Copies in backups and system logs are cleared within 30 days.

**Ask your coach first. For anything your coach cannot answer, write to privacy@wundamental.ai.**

This summary explains how Wundamental works on 23 November 2026. The Terms of Service and the Privacy Policy at wundamental.ai are the binding documents.